

New ConnectAlarm NEO App – for Ver 5.4x TL280E Communicators

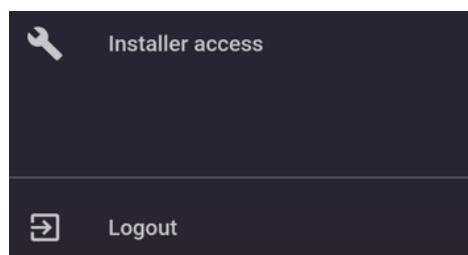
Loading the APP's.

Link to You-Tube Video explaining the End-User ConnectAlarm App.

https://www.youtube.com/watch?v=aeotwdtklVE&feature=emb_title

1. Program your panel and IP module as per below programming guide.
2. Before loading the apps ensure you have changed the default installer and master codes.
3. Load the **ALARM INSTALL** app on the installers phone then **add the panel** to activate the IP module server connection. You will get a message saying "**No user permission**" if the activation was successful.
4. Get your customer to download the **CONNECT ALARM APP** and signup an account with their email address. Instructions via QR code
5. Add the panel to the **CONNECT ALARM APP** (customers phone) using the 12 digit integration number and master code
6. Once the panel has been added to the **CONNECT ALARM APP** **allow installer access via the menu.**

[Download this manual](#)
[Here](#)



INSTALLER APP



End user instructions



CUSTOMER APP



Very important!

7. Once **installer access** has been granted from the customer app **ADD** the panel to the ALARM INSTALL app **again**.
8. Give the panel & app 15 min to synchronise with the server.

TL280 - Programming	Section	APP only	APP + IP MONITORING	APP + PERMACON
FOR PRE-PROGRAMMED IP MODULES				
NEO Panel programming (Only RED sections needs to be programmed)				
TLM	015	7 (off)	7 (off)	7 (off)
Receiver 1	300 >> 001	03 (Alt com rec 1)	03 (Alt com rec 1)	01 (phone) Default
Receiver 2	300>>002	01 (phone) Default	04 (Alt com rec 2)	04 (Alt com rec 2)
Phone number 1	301>>001	DFFFFFFF (Default)	DCBBFFFF	1234567891 (No D)
System account code	310>>000	1234	4 digit code	4 digit code
Partition account code	310>>001	1234	4 digit code	4 digit code
311 - 318 Partition 1 Call Direction	311>>003	Y (Open/Close)	Y (Open/Close)	Y (Open/Close)
Receiver 1 Format	350>>001	SIA Auto	SIA Auto	Contact ID
Enable communication	380	1 ON (Rest OFF)	1 ON (Rest OFF)	1 ON (Rest OFF)
Enable TL280 Alt Com	382	5 ON (Rest OFF)	5 ON (Rest OFF)	5 ON (Rest OFF)
Phone 2 priority not just backup	384	2 ON (Default) Backup	2 OFF (Priority)	2 OFF (Priority)

TL280 programming (Only RED sections needs to be programmed)

Check IP address 851>>992		APP only	APP + IP MONITORING	APP + PERMACON
Read 12 Digit integration number - write it down	851>>422	123456789012	123456789012	123456789012
Enter 10 Digit account number(del 1&3 from 851>>422)	851>>111	Not required	_2_456789012	_2_456789012
		Eg. 2456789012	Eg. 2456789012	Eg. 2456789012
Module IP Address	851>>001	0.0.0.0 (DHCP)	0.0.0.0 (DHCP)	0.0.0.0 (DHCP)
Subnet Mask	851>>002	Only enter if using static ip	Only enter if using static ip	Only enter if using static ip
Gateway	851>>003	0.0.0.0 (DHCP)	0.0.0.0 (DHCP)	0.0.0.0 (DHCP)
Receiver Supervision	851>>005	3 & 6 ON	3 & 6 ON	3 & 6 ON
Static DNS 1	851>>007	Don't program on DHCP	Don't program on DHCP	Don't program on DHCP
Static DNS 2	851>>008	Don't program on DHCP	Don't program on DHCP	Don't program on DHCP
Video verification (turn 2 ON)	851>>010	Turn 2 ON	Turn 2 ON	Turn 2 ON
4 digit Account code followed by FF(*66)	851>>021	Do not use	1234FF	1234FF
Receiver 1	851>>100	1 ON (Default)	1 ON (Default)	1 OFF
Enter 10 Digit account number(del 1&3 from 851>>422)	851>>101	_2_456789012	00 00 00 12 34	00 00 00 00 00 (Default)
Monitoring Receiver IP address	851>>103	Do not use	000.000.000.000	Do not use
Remote port (If using DLS-5 enter 3061)	851>>104	0BF5 (HEX)	0BF5 (HEX)	Do not use (Path1 port)
Receiver 1 URL	851>>106	connect.tycomonitor.com	Do not use	Do not use
Receiver 2	851>>110	1 OFF	1 & 2 ON	1 ON
Enter 10 Digit account number(del 1&3 from 851>>422)	851>>111	Do not use	_2_456789012	_2_456789012
Remote port (If using DLS-5 enter 3061)	851>>114	Do not use	0BF5 (HEX)	0BF5 (HEX)
Receiver 2 URL	851>>116	Do not use	connect.tycomonitor.com	connect.tycomonitor.com
Session 1 integration	851>>425	3 & 5 ON	All off	All off
Session 1 toggle notifications	851>>426	3 ON	All off	All off
Notification Port (If using DLS-5 enter 1303)	851>>429	0517 (HEX)	0C00	0C00
Integration URL	851>>431	connect.tycomonitor.com	Do not use	Do not use
Session 2 integration	851>>452	All off	3 & 5 ON	3 & 5 ON
Session 2 toggle notifications	851>>453	All off	3 ON	3 ON
Notification Port (If using DLS-5 enter 1303)	851>>456	Do not use	0517 (HEX)	0517 (HEX)
Integration URL	851>>458	Do not use	connect.tycomonitor.com	connect.tycomonitor.com
Integration session 2 polling port (3098 port forwarding)	851>>457	Do not use	0C1A (3098 DEC)	0C1A (3098 DEC)
Integration session 2 outgoing port (3095 port forwarding)	851>>459	Do not use	0C17 (3095 DSC)	0C17 (3095 DSC)
Integration session 2 incoming port (3096 port forwarding)	851>>460	Do not use	0C18 (3096 DSC)	0C18 (3096 DSC)
Reboots TL 280 module	851>>999	55	55	55

Re-connect ethernet cable to TL280

Red LED stays on permanently - Check network cable

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Yellow LED flashing 7 times - "no receiver" Install Connect Alarm app first