

New ConnectAlarm NEO App – for Ver 5.4x TL280E Communicators

Loading the APP's.

Link to You-Tube Video explaining the End-User ConnectAlarm App.

https://www.youtube.com/watch?v=aeotwdtklVE&feature=emb_title

1. Program your panel and IP module as per below programming guide.
2. Before loading the apps ensure you have changed the default installer and master codes.
3. Load the **ALARM INSTALL** app on the installers phone then **add the panel** to activate the IP module server connection. You will get a message saying "No user permission" if the activation was successful.
4. Get your customer to download the **CONNECT ALARM APP** and sign up an account with their email address. Instructions via QR code
5. Add the panel to the **CONNECT ALARM APP** (customers phone) using the 12 digit integration number and master code
6. Once the panel has been added to the **CONNECT ALARM APP** allow **installer access** via the **menu**.

End user instructions



INSTALLER APP



CUSTOMER APP



Very important!

7. Once **installer access** has been granted from the customer app **ADD** the panel to the ALARM INSTALL app again.
8. Give the panel & app 15 min to synchronise with the server.

TL280 - Programming		Section	APP only	APP + IP MONITORING	APP + PERMACON
FOR PRE-PROGRAMMED IP MODULES					
NEO Panel programming (Only RED sections needs to be programmed)					
TLM	015		7 (off)	7 (off)	7 (off)
Receiver 1	300 >> 001		03 (Alt com rec 1)	03 (Alt com rec 1)	01 (phone) Default
Receiver 2	300 >> 002		01 (phone) Default	04 (Alt com rec 2)	04 (Alt com rec 2)
Phone number 1	301 >> 001		DFFFFFFF (Default)	DCBBFFFF	1234567891 (No D)
System account code	310 >> 000		1234	4 digit code	4 digit code
Partition account code	310 >> 001		1234	4 digit code	4 digit code
311 - 318 Partition 1 Call Direction	311 >> 003		Y (Open/Close)	Y (Open/Close)	Y (Open/Close)
Receiver 1 Format	350 >> 001		SIA Auto	SIA Auto	Contact ID
Enable communication	380		1 ON (Rest OFF)	1 ON (Rest OFF)	1 ON (Rest OFF)
Enable TL280 Alt Com	382		5 ON (Rest OFF)	5 ON (Rest OFF)	5 ON (Rest OFF)
Phone 2 priority not just backup	384		2 ON (Default) Backup	2 OFF (Priority)	2 OFF (Priority)

TL280 programming (Only RED sections needs to be programmed)

	APP only	APP + IP MONITORING	APP + PERMACON
Read 12 Digit integration number - write it down	851>>422	123456789012	123456789012
Enter 10 Digit account number(del 1&3 from 851>>422)	851>>111	2_456789012	2_456789012
Module IP Address	851>>001	Eg. 2456789012	Eg. 2456789012
Subnet Mask	851>>002	0.0.0.0 (DHCP)	0.0.0.0 (DHCP)
Gateway	851>>003	Only enter if using static ip	Only enter if using static ip
Receiver Supervision	851>>005	0.0.0.0 (DHCP)	0.0.0.0 (DHCP)
Static DNS 1	851>>007	3 & 6 ON	3 & 6 ON
Static DNS 2	851>>008	Don't program on DHCP	Don't program on DHCP
Video verification (turn 2 ON)	851>>010	Don't program on DHCP	Don't program on DHCP
4 digit Account code followed by FF(*66)	851>>021	Turn 2 ON	Turn 2 ON
Receiver 1	851>>100	Do not use	1234FF
Enter 10 Digit account number(del 1&3 from 851>>422)	851>>101	1 ON (Default)	1 OFF
Monitoring Receiver IP address	851>>103	00 00 00 12 34	00 00 00 00 00 (Default)
Remote port (If using DLS-5 enter 3061)	851>>104	000.000.000.000	Do not use
Receiver 1 URL	851>>106	Do not use	Do not use (Path1 port)
Receiver 2	851>>110	0BF5 (HEX)	Do not use
Enter 10 Digit account number(del 1&3 from 851>>422)	851>>111	connect.tycomonitor.com	Do not use
Remote port (If using DLS-5 enter 3061)	851>>114	1 OFF	1 ON
Receiver 2 URL	851>>116	Do not use	2_456789012
Session 1 integration	851>>425	Do not use	0BF5 (HEX)
Session 1 toggle notifications	851>>426	Do not use	0BF5 (HEX)
Notification Port (If using DLS-5 enter 1303)	851>>429	Do not use	connect.tycomonitor.com
Integration URL	851>>431	3 & 5 ON	All off
Session 2 integration	851>>452	3 ON	All off
Session 2 toggle notifications	851>>453	0517 (HEX)	0C00
Notification Port (If using DLS-5 enter 1303)	851>>456	connect.tycomonitor.com	Do not use
Integration URL	851>>458	All off	3 & 5 ON
Integration session 2 polling port (3098 port forwarding)	851>>457	All off	3 ON
Integration session 2 outgoing port (3095 port forwarding)	851>>459	Do not use	0517 (HEX)
Integration session 2 incoming port (3096 port forwarding)	851>>460	Do not use	connect.tycomonitor.com
Reboots TL 280 module	851>>999	Do not use	OC1A (3098 DEC)
		55	OC17 (3095 DSC)
			OC18 (3096 DSC)
			55

Re-connect ethernet cable to TL280

Red LED stays on permanently - Check network cable

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Yellow LED flashing 7 times - "no receiver" Install Connect Alarm app first