

Solution 16+ 16i & Sol 64 Control Panels

SMS set up Instructions for Installer

****Remember to always follow the correct programming steps to program the system. I.e. when you have gone to a selected location press the O.K key to save the data***

****All programmable text will be sent such as Area name, user name and zone name etc. It is in the client's best interest for this to be fully programmed.***

****When using SMS as primary communication, all users will send opens and closes. To remove any user you do not wish to send opens and closes, go to location 142 and select the user then use the ↓↑ until the open/ close option is selected. Press the off key to turn off (take tick away).***

****The "Account number" is the mobile phone number you want to send signals to. If the account number is longer than 10 digits long then enter the last 10 digits of the number. i.e: If you use the last digits of the mobile phone as the alarm ID, enter as many as you can. This will enable your service to be set up more easily. For example if your mobile is 0211234567 and your panel takes 8 digits, use 11234567. If it is 021123456 use 21123456 as the ID.***

SMS as primary communications for Residential or Commercial

1. Default panel
2. Enter programming mode (default code **1234** then **MENU**)
3. Go to location **703** (Domestic Default) and follow the instructions for domestic dial default (Icon Panel = ddef now press O.K)
4. Go to location **220** (Account Dest 1) and select the desired area you require to send SMS messages from. Press the **Off** key to clear existing string of Zeros first.
5. enter the Account number you require **(for phone numbers longer than 10 digits please refer to notes)*
6. Go to location **222** (Open and Close Route) and select the area you wish to send opens and closes on SMS to by using the ↓ to select option 01 (Dest 1 + Log) (Icon Panel **A** = Area, **D** = Destination)
7. Go to location **545** (Swinger Dialler) and change value to desired figure. (for cost saving functions please select 1)
8. Go to location **511 (Primary Dest 1)** and enter the *gateway phone number (0800 894 157)
9. Go to location **540** (TX Format Dest 1) and use the ↑ until **SMS** (option 6. With the Icon panel you have to press **6** then **O.K** to input the data, the arrows are not used) is selected
10. Go to location **542** and use the ↑ to select option **00** (Log events only). This will stop the alarm sending you a test.
11. Press and hold the **MENU** key for 3 seconds to exit
12. Arm/disarm alarm to test. (Has to reach end of exit delay to send closing signal)

SMS as Secondary path (Residential)

1. Program all monitoring Parameters as normal
2. Remove all "always report open/ Close" from users you do not wish to send via SMS This is found at location **142** (user options)
3. Go to location **222** (Open and Close Route) and select the area you wish to send opens and closes on SMS to by using the ↓ to select option 02 (Dest 2 + Log)
4. Go to location **513** (Primary Dest 2) and enter the *gateway phone number (0800 894 157).
5. Go to location **221** (Account Dest 2) and press the **Off** key to clear existing string of Zeros first (Icon Panel **A** = Area, **D** = destination).
6. Enter the Account number you require **(for phone numbers longer than 10 digits please refer to notes)*
7. Go to location **541** (TX Format for Dest 2) and use the ↓ until **SMS** (option 6) is selected
8. Press and hold the **MENU** key for 3 seconds to exit

SMS as Secondary path (Commercial)

1. Program all monitoring Parameters as normal
2. Go to location **222** (Open and Close Route) and select the area you wish to send opens and closes on SMS and to monitoring by using the ↓ to select option 03 (Dest 1 & 2 + Log)
3. Go to location **513** (Primary Dest 2) and enter the *gateway phone number (0800 894 157).
4. Go to location **221** (Account Dest 2) and press the **Off** key to clear existing string of Zeros first (Icon Panel **A** =Area, **D** = destination).
5. Enter the Account number you require **(for phone numbers longer than 10 digits please refer to notes)*
6. Location **541** (TX Format for Dest 2) and use the ↓ until **SMS** (option 6) is selected
7. Press and hold the **MENU** key for 3 seconds to exit

How to set up the TXT recipient

1. TXT “Bosch ##### (# = Account number that installer has set up in the system)” to 4422. If you use the last digits of the mobile phone as the alarm ID, enter as many as you can. This will enable your service to be set up more easily. For example if your mobile is 0211234567 and your panel takes 8 digits, use 11234567. If it is 021123456 use 21123456 as the ID.
2. The reply will be “You have joined the Bosch SMS service from your security system. TXTs will be sent to 02xxxxxxx, charge 50c.”

****Note: Please allow 1 business day for this to be activated.***

To stop this service

1. Text “Stop” to 4422. This will cancel the TXT service to that particular phone
2. You will receive a message “Messages to this phone will be discontinued next business day”

****When either joining or stopping this service the applicable provider’s standard TXT charge applies***

How to set up new mobile phone to this service in case phone is lost or phone number is changed

1. From the new phone TXT : Bosch ##### (# = Account number that installer has set up in the system)” to 4422 to reactivate or contact your installer.

SMS Reporting on Solution Panels

SMS reporting is becoming an increasingly popular option requested by homeowners for the simple fact that they can have peace of mind that their home is being protected, and if anything should happen they know about it immediately, whether they be at work or out shopping. Although this option is hugely convenient, SMS reporting should never be sold as a replacement to back to base monitoring. Telecom and Vodafone cannot guarantee that a SMS message will be delivered or that it will be delivered within a certain time. Generally delivery will be within 30-60 seconds of when the notification is received, but during periods of network congestion this can increase. Please refer to the information above on how to set the programming on the Solution range to support SMS.