



MULTIPATH-**IP** UPLOAD/DOWNLOAD

CONCEPT DIALLER

Version 1.2

Before You Begin

A High speed broadband Internet connection is recommended for use of the Multipath-IP upload/download feature. Using a mobile hotspot can introduce delays which may impact on the performance of the upload / download feature.

The latest version on the Multipath-IP client must be installed on the same machine as your panel software.

A com0com virtual COM port pair must be installed to link the Multipath-IP software and the panel software. Instructions on how to do this are at the end of this guide. For this guide we will be using ports 10 and 11.

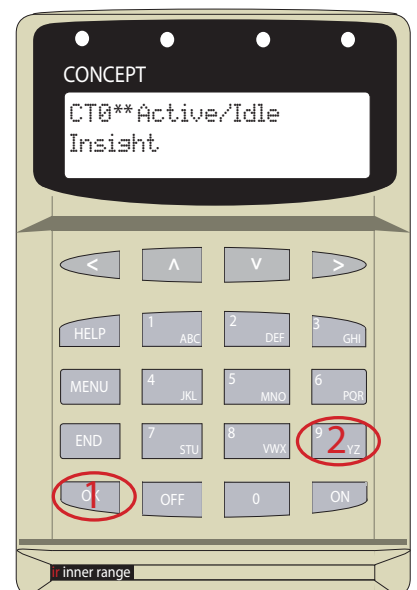
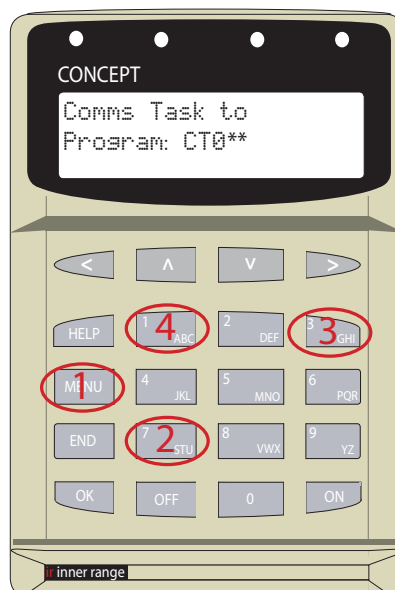
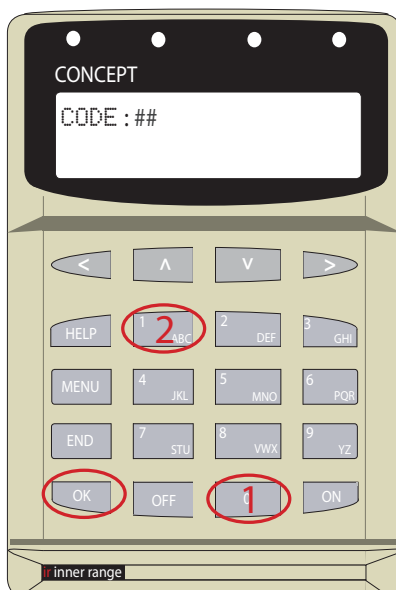
A Windows modem must be installed on one half of the virtual COM port pair. For Concept 3000 / 4000 a 1200 baud modem is needed. For a Concept 2000 a 300 baud modem is needed. Instructions on how to install these are at the end of this guide. For consistency we recommend installing the modem on the higher port number.

Panel Setup

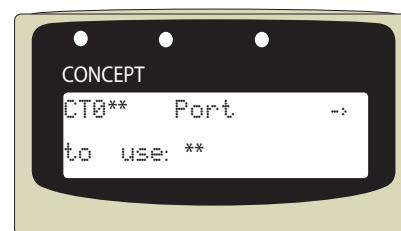
The Concept must be programmed for a remote Insight connection via telephone line . Below are basic settings that must be enabled. Please consult the Concept programming manual for more detailed information.

Note: If you are using a version 1 T4000 (serial number TM003550 or lower) you must disconnect one of the Return Voltage leads (Black or Yellow) from the T4000 to allow the Concept to seize the line. These can be accessed from the Female socket provided with the T4000. Alternatively if you are wiring directly onto the terminal blocks of the Concept, you may leave either Pin 1 or 3 disconnected on the terminal blocks. This will cause a "Panel Comms Fail" icon to appear in the Client. This will not effect Alarm Reporting provided Ring and Tip (Green and Red) are still connected. Contact Multipath Support to remove the "Panel Comms Fail" icon.

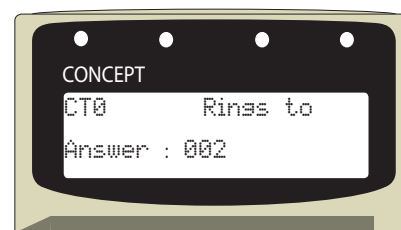
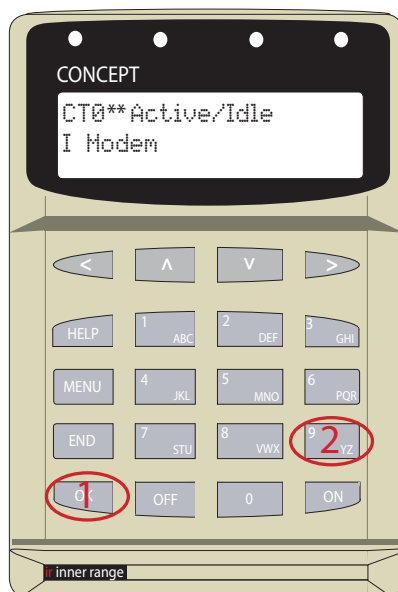
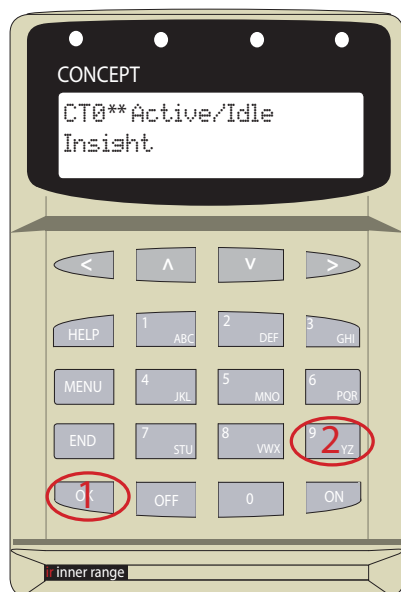
Log on the Concept Keypad with the installer pin and press OK. (The default installer pin is 01). Press MENU - 7 - 3 - 1 to access the Comms Task programming. Idle the Insight Comms Task by pressing 9.



Flag the ACE options in the Int.Mod section of the Insight Comms Task. Ensure that EthNet, RS232, FE3000 and Ext.Mod do not have the ACE options flagged. You must also make sure that Port 0 is **NOT** selected on the port selection page as the port 0 interface and the dialler share a connection. Activate the Insight Comms Task.



Once the Insight Comms Task has been created and activated you will need to create an IModem Comms Task. Set the Rings To Answer to 2. No other settings are required. Activate the IModem Comms Task.



Multipath-IP Client setup

Log into your Multipath-IP Client Software using your Username and Password.



Select the T4000 to use from the main grid of the Monitored STUs section.

Monitored STUs								
Drag a column header here to group by that column								
Status ▾	Client Code	Serial Number	Model	Version	Bureau ▾	Site Name	Plan	GSM Signal Strength
✓	56.0456	TM006503	T4000	3.7.0.2530	J.H Security	R&D Integrity Test - LH Controller	TC3DE - Class 3 Telstra Dua...	
✓	56.0599	TM020505	T4000 Lite	0.0.0.2567	C.N Security	Chris T4000 (DESK - Rev_G)	TC4DE - Class 4 Telstra Dua...	
✓	56.0654	TM000452	T4000	3.7.0.2530	Demonstration Bureau	Demo Account	TC3DE - Class 3 Telstra Dua...	
✓	56.0545	TM999005	T4000	3.7.0.2530	J.H Security	Nemtek test (Dan's desk)	TC3D - Class 3 Telstra Dual ...	
✓	56.0588	TM014414	T4000 Lite	3.7.0.2530	E.M Security	Paradox SP6000 Keyswitch	TC3D - Class 3 Telstra Dual ...	
✓	56.0590	TM014416	T4000 Lite	3.7.0.2530	E.M Security	Hills R128 Keyswitch	TC3D - Class 3 Telstra Dual ...	
✓	56.0572	TM999001	T4000	0.0.0.2540	E.M Security	Upload/Download Test	TC3D - Class 3 Telstra Dual ...	
⚠	88.8888	TM900179	T4000 Lite	0.0.0.2564	D.S Security	Ethernet Router Test	TC3DE - Class 3 Telstra Dua...	
⊘	56.0589	TM014415	T4000 Lite	3.7.0.2530	E.M Security	Bosch 6000 Keyswitch	TC3DES - Class 3 Telstra Du...	
⊘	56.0477	TM900180	T4000	0.0.0.2428	C.N Security	Chris T4000 (DESK - Rev_F)	TC3DE - Class 3 Telstra Dua...	
⊘	56.0647	TM020508	T4000 Lite	3.7.0.2530	123456 Security	Test Wall #2	TestMod3	

Double Click on the T4000 to open the STU details page. Go to the Upload/Download tab. From the Preconfigured Settings dropdown select the correct setting, Concept 3/4K Dialler or Concept 2K Dialler.

STU Details

Save Changes Cancel Changes Save & Write Programming

STU Programming Upload / Download Tests Remote Control STU Console Programming Preview

Configuration for Over-The-Air upload/download of the connected alarm panel.

Select the panel type from the Preconfigured Settings list. If the client's panel type is not listed contact Multipath-IP support.

Preconfigured Settings **Concept 3/4K Dialler** [Click for Online Help](#)

Customized Settings (Adv)

- Mode
 - Mode
 - Modem Settings
 - CommsChannel
 - CommsDuplex
 - CommsMethod
 - HxbCarrier
 - MinimumPanelReceive
 - RxGain
 - TxGain
 - Serial Settings
 - BaudRate: 1200
 - DataBits: 8
 - Parity: None
 - SerialInterface: RS232 - Uart
 - StopBits: One

Click **Save & Write Programming** to push the changes to the T4000 immediately. If you just save changes they will be written to the T4000 the next time it polls in.

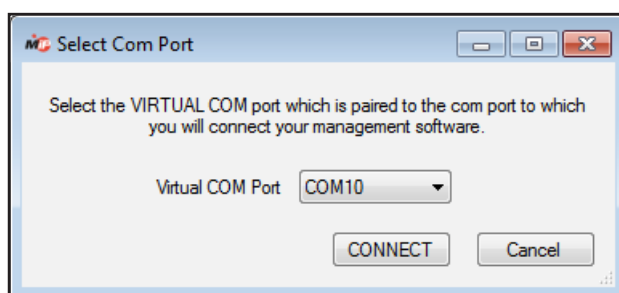
Close the STU details dialog.

Initiating Upload Download

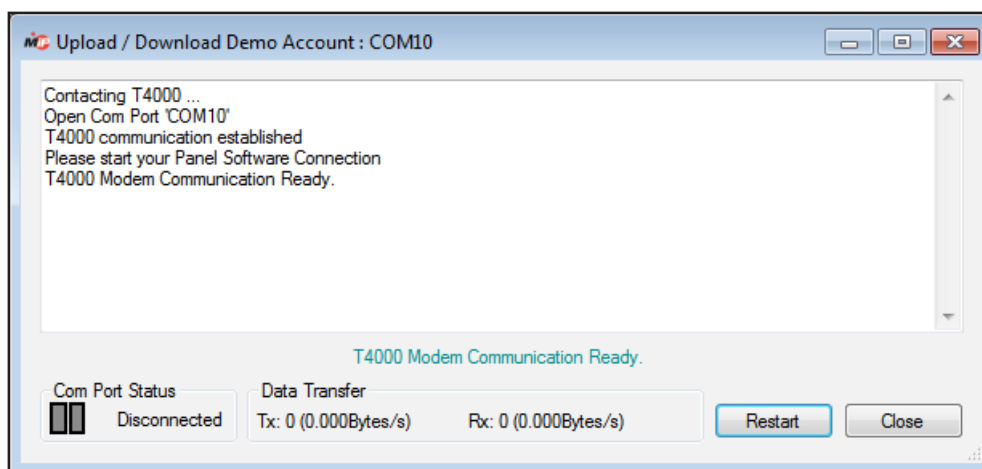
Right Click on the T4000 to use in the main grid of the Monitored STUs section. From the pop-up menu choose Upload / Download.

Status	Client Code	Serial Number	Model	Version	Bureau	Site Name	Plan	GSM Signal Strength
✓	56.0456	TM006503	T4000	3.7.0.2530	J.H Security	R&D Integrity Test - LH Controller	TC3DE - Class 3 Telstra Dua...	
✓	56.0599	TM020505	T4000 Lite	0.0.0.2568	C.N Security	Chris T4000 (DESK - Rev_G)	TC4DE - Class 4 Telstra Dua...	
✓	56.0654	TM000452	T4000	3.7.0.2530	Demonstration Bureau	Demo Account	TC3DE - Class 3 Telstra Dua...	
✓	56.0545	TM999005	T4000	3.7.0.2530	J.H Secu		TC3D - Class 3 Telstra Dual ...	
✓	56.0588	TM014414	T4000 Lite	3.7.0.2530	E.M Sec		TC3D - Class 3 Telstra Dual ...	
✓	56.0590	TM014416	T4000 Lite	3.7.0.2530	E.M Sec		TC3D - Class 3 Telstra Dual ...	
✓	56.0572	TM999001	T4000	0.0.0.2540	E.M Sec		TC3D - Class 3 Telstra Dual ...	
⚠	88.8888	TM900179	T4000 Lite	0.0.0.2564	D.S Sec		TC3DE - Class 3 Telstra Dua...	
✗	56.0589	TM014415	T4000 Lite	3.7.0.2530	E.M Sec		TC3DES - Class 3 Telstra Du...	
✗	56.0477	TM900180	T4000	0.0.0.2428	C.N Sec		TC3DE - Class 3 Telstra Dua...	
✗	56.0647	TM020508	T4000 Lite	3.7.0.2530	123456		TestWorld3	
✗	56.0179	TM003010	T4000 Lite	0.0.0.2429	M.V Tes		st - DO NOT CHANGE TC3DES - Class 3 Telstra Du...	

You will be prompted to select a COM port. Select one of the com0com virtual COM port pair ports and click Connect. This will be the COM port that **does not** have the modem installed on it.



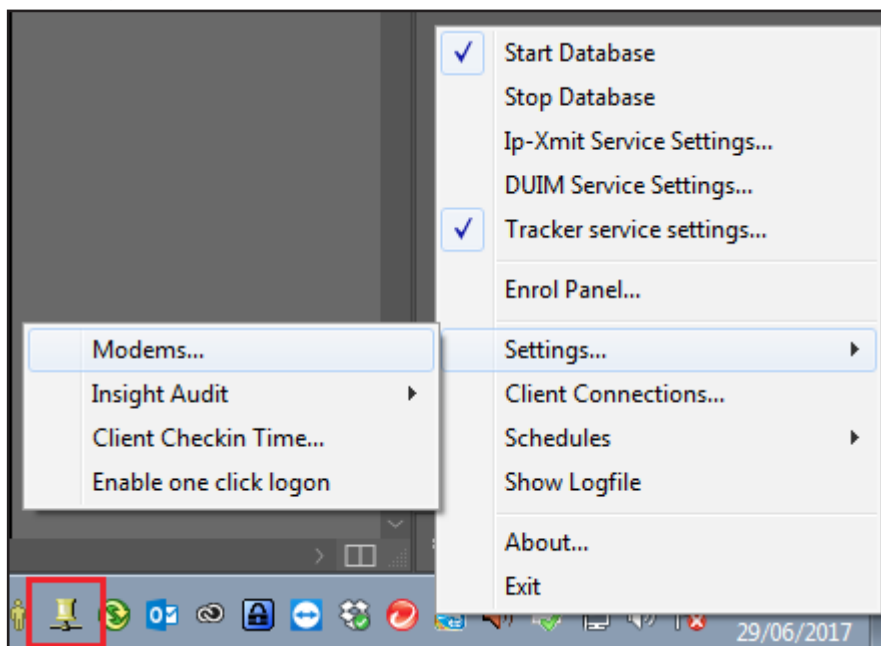
The Upload Download dialog will open and contact the T4000 starting the session. Once the phrase **Please start your Panel Software Connection** has been displayed you can open your panel software and initiate the connection to the panel.



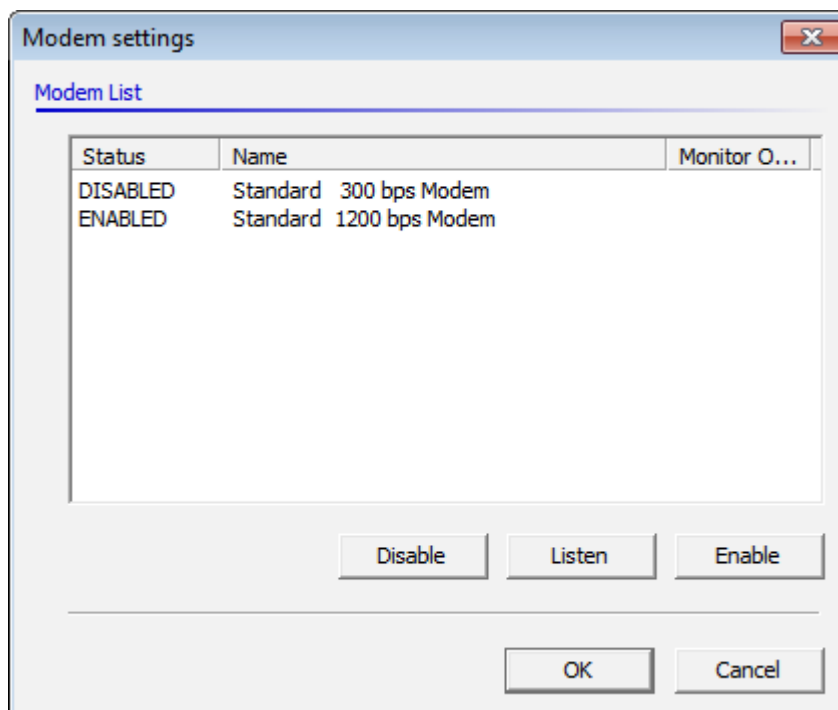
Panel Software Setup and Connection

If you have multiple modems installed you must ensure only the required modem is enabled in insight.

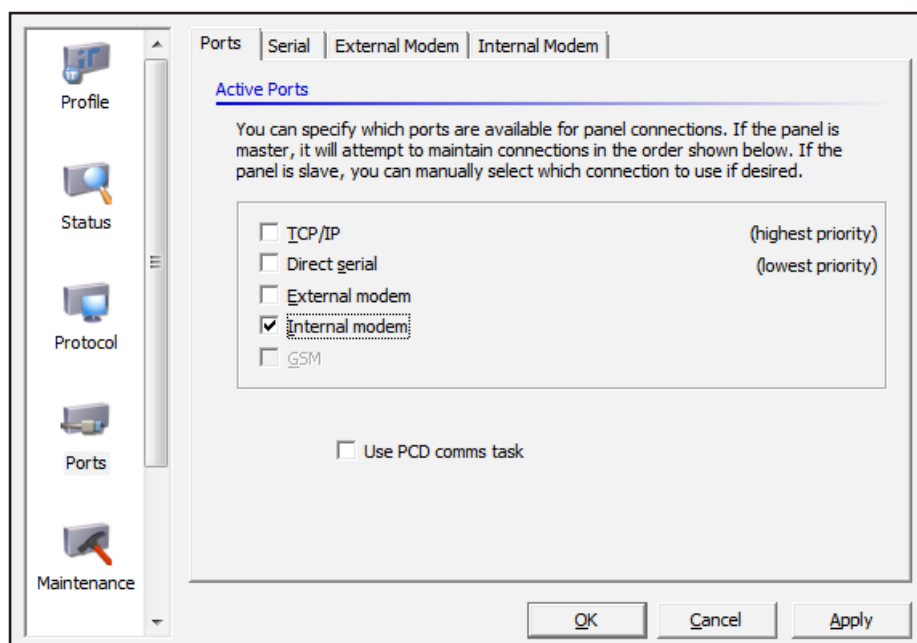
In the Windows System Tray right click in the Insight server tool, got to Settings and Modems.



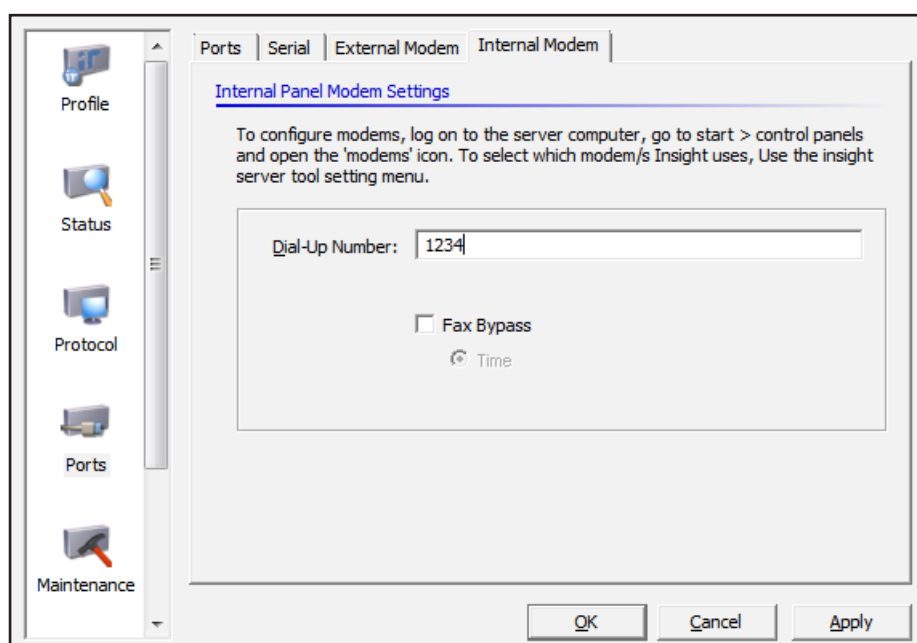
Enable the desired modem and disable all others. After doing this you must stop and restart the Insight Database.



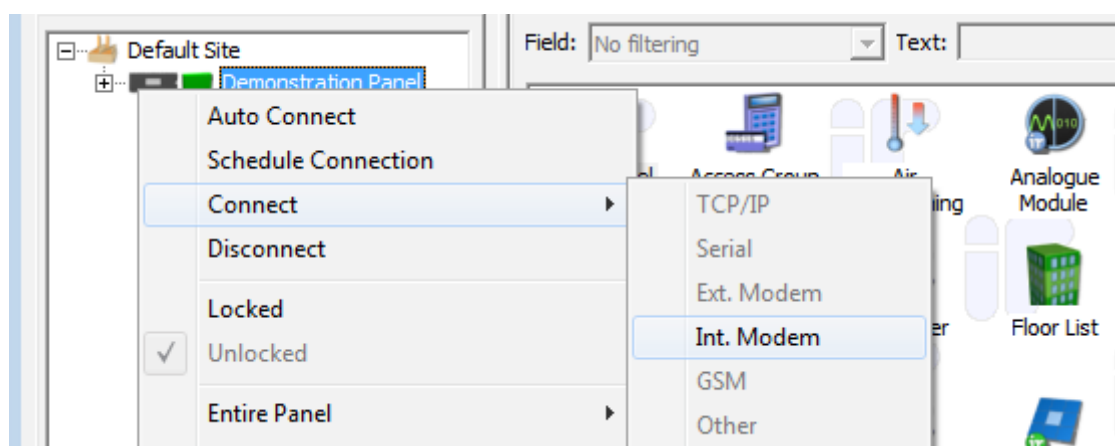
Open your Insight Software and right click your Panel. Navigate to the Ports menu and select Internal Modem.



Navigate to the Internal Modem tab and set a Dial-Up Number. This can be any number it is just used to trigger the modem connection.

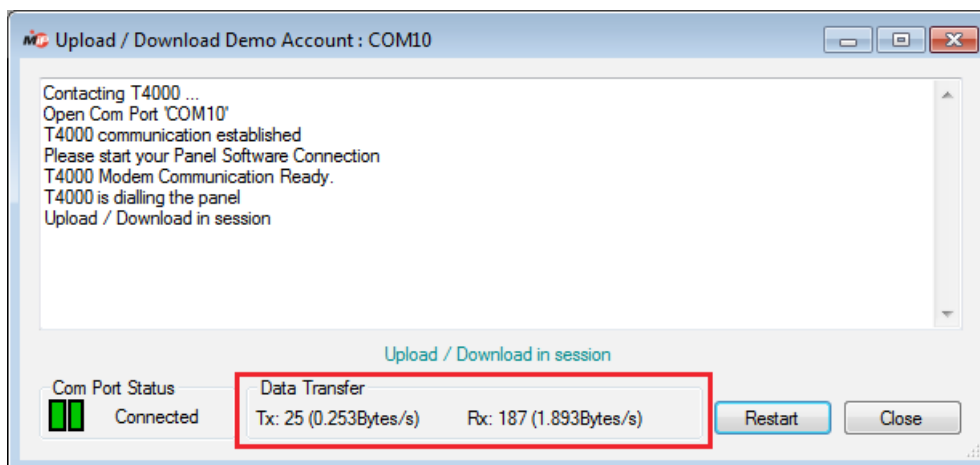


Right click on your panel, go to the Connect option and choose Int. Modem. Insight will now start the upload download session.



Verifying and closing Upload Download

Once the Panel software initiates its connection data will start to pass through the T4000. In the upload download window the Data Transfer Tx and Rx values will start to increase.



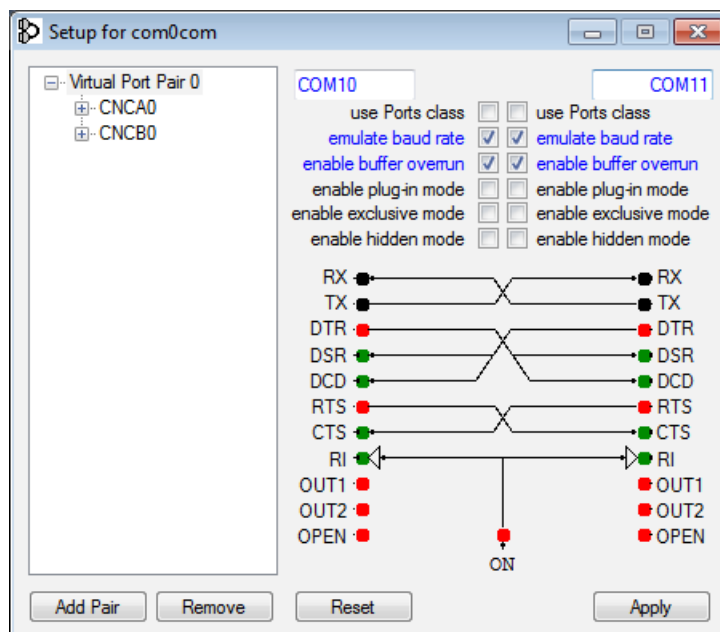
If you do not see any change in these values check the configuration of your Multipath-IP client and your Panel software.

At the end of your upload download session disconnect your panel software as normal. Once the panel software has disconnected close the Multipath-IP upload download window.

com0com Setup

Open the com0com **setupg.exe** as an administrator. By default this will be installed in C:\Program Files (x86)\com0com

Click on Add Pair to create a new virtual COM port pair.



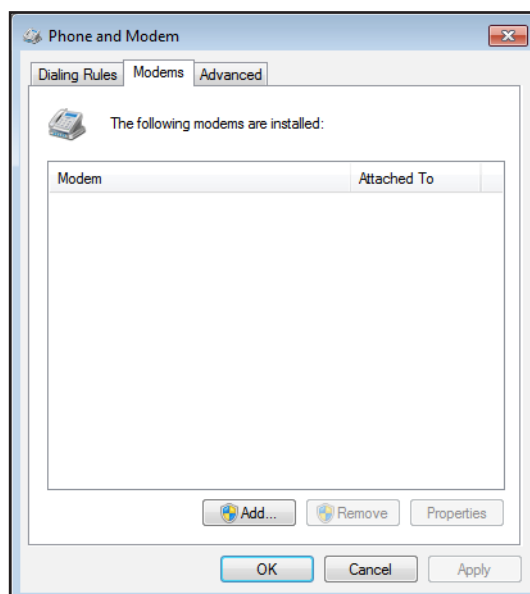
Once the pair is added they must be renamed as COM numbers. We recommend using COM10 and COM11, if these ports are already in use you can use different numbers.

Emulate Baud Rate and Enable Buffer Overrun must be enabled on both ports.

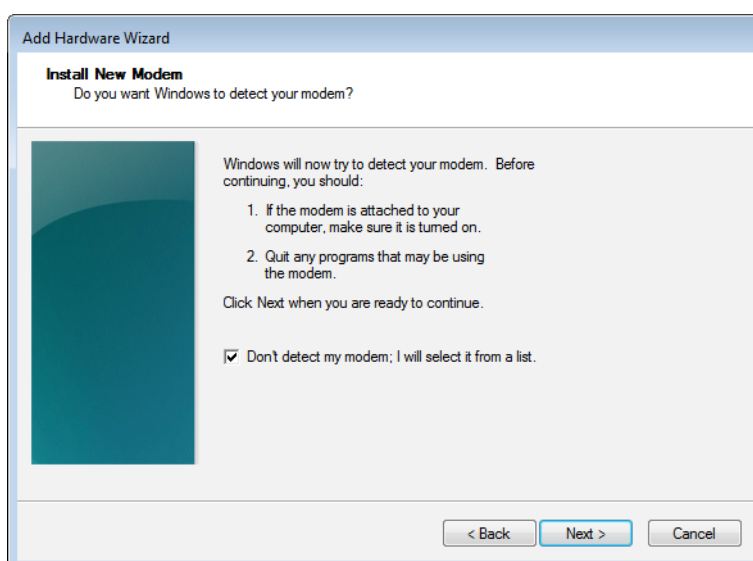
After these changes have been made click Apply. Once complete close the com0com setup.

Windows Modem Setup

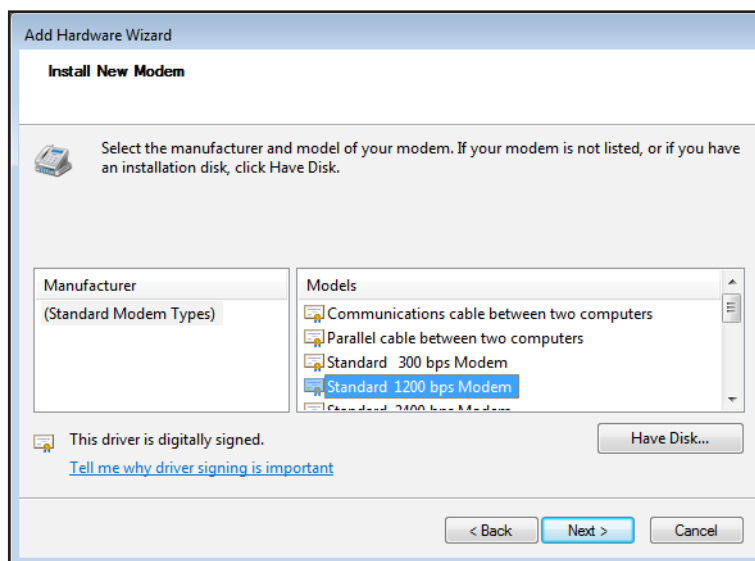
Open Windows Phone and Modem setup. This is accessible from Control Panel or searching from the start menu.



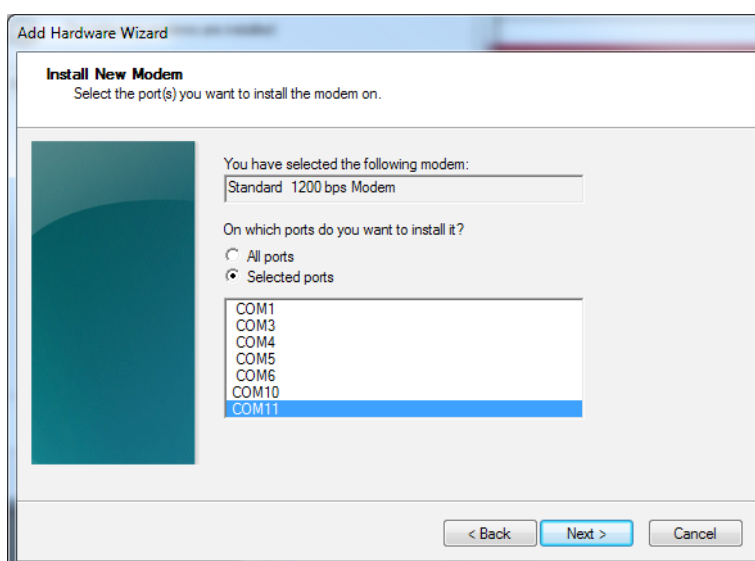
When prompted tick **Don't detect my modem; I will select it from a list.** Then click Next.



From the list of Models select the 1200 baud Standard modem for Concept 3000 / 4000 or 300 baud Standard modem for Concept 2000. Then click Next.



Select which port to install the modem on. This must be one of the com0com virtual COM port pair created earlier. For consistency we recommend using the higher port number for the modem.



Click the next button to install the modem and click Finish. Your new modem will now be displayed in the modem list.