

A P P L I C A T I O N N O T E

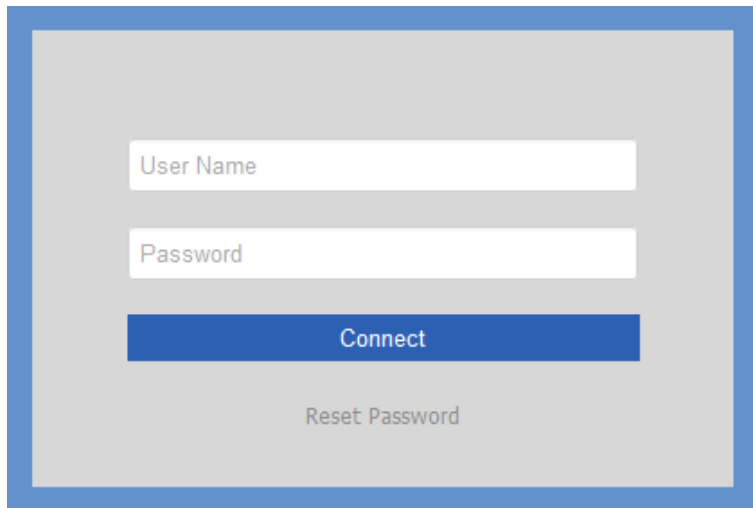
This application note describes the procedure allowing to create an user account on the Monitoring App web portal.

To create Monitoring App users, your dealer needs to create an installer account on the App web portal :

manage.videoapp4all.com

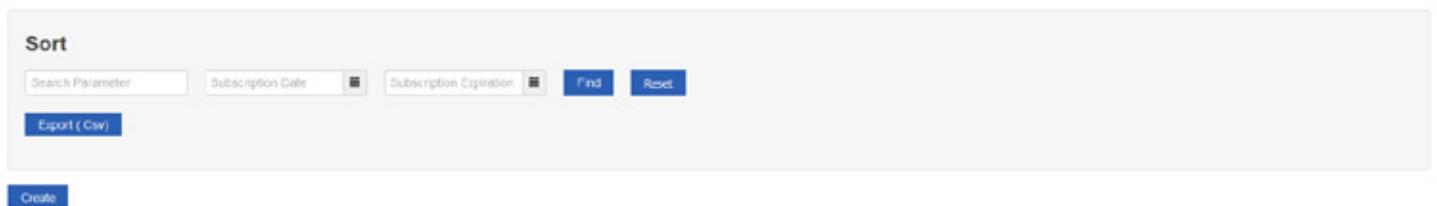
Once your installer account is enabled, you will receive an e-mail containing the web portal address, your User Name and Password. You will be able to connect to the portal to create end user accounts, register alarm panels and modify existing parameters

On your first visit on the web portal the following screen appears :

The image shows a login interface within a blue-bordered box. It contains two white input fields: the top one is labeled 'User Name' and the bottom one is labeled 'Password'. Below these fields is a solid blue button with the text 'Connect' in white. At the bottom of the box, centered, is the text 'Reset Password' in a lighter gray color.

Use the provided **User Name** and **Password** to log in. Once connected the account list is displayed.

Account List

The image shows a web interface for managing accounts. At the top, under the heading 'Sort', there are two input fields: 'Search Parameter' and 'Subscription Date'. To the right of 'Subscription Date' is a small square icon. Further right is another input field labeled 'Subscription Expiration', followed by another small square icon. To the right of these are two blue buttons: 'Find' and 'Reset'. Below the 'Search Parameter' field is a blue button labeled 'Export (.csv)'. At the bottom left of the interface is a blue button labeled 'Create'.

Click on **Create** to start an user account creation.

Enter the user e-mail address, the company name or the user last name and/or his first name.

Email Address

Company Name / Last name

First Name

[Show more fields](#)

You will then need to allocate an alarm panel to this customer. Click on **New Panel**.

Enter the panel name (example : Home), the panel SIM card phone number and the full serial number of the alarm panel.

Click on **Save** to confirm the account creation :

New panel

Panel name

SIM Phone Number

Serial number

Cancel

Save

To add another user to the panel, click on **New Account**.

New account

Email Address

Cancel

Save

The user will receive an e-mail containing the password to connect to the smartphone app.

The created account will appear in your user list in the **Accounts** tab.

By hovering the mouse on the line , you can click on **Rate plans** to choose the type of offer you want to enable for this user.

Account List

Sort

Create

Last Name	First Name	City	State	Country	Subscription	Billing Date	
BLA	TEST APP				2	25/11/2013	Modify Panels list Delete Rate Plans Password Reset
Test	Martin				1	12/12/2013	

To enable a rate plan, click on the button on the upper-right corner.

The icon will switch to green : the installer account is now enabled and can use his app.



Disabled



Enabled

The user account creation is now completed. The user just needs to download the App with his smartphone and log in to connect to the alarm panel.

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